

Board Meeting Minutes
Connect for Health Colorado
November 13, 2023
12:00 PM to 3:00 PM

Board Members Present: Elisabeth Arenales, Mara Baer, Kim Bimestefer, Christy Blakely, Mike Conway, Adam Fox, Patrick Gordon, Annie Lee, Lorez Meinhold, Robert Ruiz-Moss, and Dick Thompson.

Board Members Absent: None

Staff Present: Justin Brandon, Brian Braun, Jessalyn Hampton, Kevin Patterson, Ilana Rivera, Alan Schmitz, Nina Schwartz, and Ezra Watland

Video conference and phone conference lines were available for members of the public to join.

I. Business Agenda

- Lorez Meinhold called the meeting to order at 12:00 p.m. and welcomed those in attendance.
- Changes to the agenda: None.
- Disclosure of conflicts of interest: None.
- The minutes from the October Board meeting were reviewed and approved.

II. Board Report

Board Chair, Lorez Meinhold, introduced Robert Ruiz-Moss as the newest member of the Board of Directors. Board member, Adam Fox, has been assigned the new chair of the Policy & Operations Committee.

III. CEO Report

Annual Audit

The Board reviewed the draft financial audit report and supplementary information for fiscal year (FY) 2023, conducted by Plante Moran. The post-audit letter provides an overview of Plante Moran's process and reflects no significant findings or issues during the audit. A new subscription-based technology arrangement standard was adopted during this year's audit.

The FY 2023 draft financial statement highlighted the independent auditor's report, management's discussion and analysis, consolidated statement of revenue, expenses, changes in net position, cash flows, capital asset activity, and notes to consolidated financial statements. Expenses related to the public benefit corporation (PBC), Colorado Connect, have been added to note 1. Combining statement of revenue, expenses, and changes in net position for both Connect for Health Colorado and Colorado Connect can be found on the last page of the audit report.

Ms. Meinhold called for public comment.

No public comment was given.

Dick Thompson recommended acceptance of the annual audit, Christy Blakely seconded, and it was unanimously accepted.

2024 Customer Impact Analysis

Connect for Health Colorado has contracted Wakely Consulting Group to analyze the individual market rate changes for 2024 before and after federal premium subsidies. The analysis was performed using Qualified Health Plan (QHP) templates provided by the Colorado Department of Regulatory Agencies (DORA) and enrollment data provided by Connect for Health Colorado.

Staff at Wakely presented the Consumer Impact Analysis. The presentation highlighted key changes from 2023 – 2024 and graphics on consumer impact and consumer choice. Key findings include:

- Approximately 13,011 (15,205 in 2022) enrollees appear to be eligible for Cost Sharing Reduction (CSR) plans but are not enrolled in Silver plans so they cannot take advantage of CSRs
- No enrollees appear to be eligible for premium subsidies but are enrolled in Catastrophic plans

Certification for 2024 Health Plans

Staff presented the Issuer Plans for Open Enrollment 11 (OE 11) for approval. The presentation detailed OE 11 plan statistics and 2024 Issuer plans by rating areas and county.

Ms. Meinhold called for public comment.

Public comment given by Daniela Gosselova.

Annie Lee motioned to certify the 2024 Health Plans for Connect for Health Colorado, Mara Bear seconded the motion, and it was accepted with one abstention from Patrick Gordon.

Medicaid to Marketplace Bridge

Staff at the Department of Health Care Policy & Financing (HCPF) provided an update on the public health emergency (PHE) unwind.

Staff at Connect for Health Colorado provided an update on the Medicaid to Marketplace bridge including outreach and enrollments.

Friday Health Plans

Staff presented a Friday Health Plan end of special enrollment period (SEP) update and enrollment status.

Open Enrollment 2024: Technology

Systems have been performing as expected. Due to enhancements made over the past couple of years, the renewals process has decreased from approximately 4-5 days to 7 hours of processing time. The quality of the renewals process has also improved over the years from a processing failure rate of 13% to 0.5%.

Open Enrollment 2024: Operations

Staff presented a service center and medical assistant site update to include November 1-22. Both teams are fully staffed.

Open Enrollment 2024: Outreach

Staff presented an Open Enrollment update for marketing, communications, assistance network, and outreach.

Sponsorship Strategies

The Board received an update on the sponsorship strategy and data from FY22 and FY23. This includes the strategy goal, total sponsorships, and Connect for Health Colorado's sponsorship strategy and sponsorship outcomes.

Senate Bill 81

Staff presented updates on Senate Bill 81. Updates include funds received to date and the September 2022, May 2023, and October 2023 spending plans.

Roadmap Overview

The Board reviewed a graphic of the Connect for Health Colorado product roadmap overview for calendar year 2024 – 2026 and roadmap goals. This conversation will become a recurring item for future Board meetings.

Board Advisory Group

Staff provided an update on the Board Advisory Group

Legislative Oversight Committee

The Board received an update on the Legislative Oversight Committee including the Modernize Health Benefit Exchange Governance.

IV. Public Comment

Written public comment given by Daniela Gosselova

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V. Adjourn

The meeting adjourned at 2:52 pm.

Respectfully submitted,

Lorez Meinhold
Board Chair

Next Board Meeting

December 11, 2023, from 12:00 p.m. – 3:00 p.m.